

<u>Business Policy</u>	Ref No: IMS. 04	Revision No: 06
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The Directors, Managers and employees of Multichem Ltd., hereinafter referred to as The Company, are committed to:

- supplying its customers, in a manner which is reliable, flexible and cost effective with a range of inks and related products which are safe, environmentally sound and that meet or exceed the expectations of our customers and any interested parties.
- liaising with customers, suppliers and interested parties to ensure proactive involvement in their development activities and to monitor their degree of satisfaction with the quality of product and service provided.
- ensuring the use of processes, practices, materials and products that avoid, reduce or control pollution.
- complying with all applicable Health and Safety, Environmental and Legal requirements.
- providing a safe system of work and a safe place of work for its employees, visitors, contractors and interested parties.
- continually seeking to identify and implement any means by which the Quality, Health and Safety and Environmental impacts of our processes, manufactured and factored products may be prevented or improved.

By expressing our commitment to this Integrated Management System from the highest level The Company aims to:

- identify current and future internal and external issues, risks and opportunities that may determine the activities and performance of The Company, as an integral part of the business planning process;
- reduce the quantity of non-compliant products, accidents, pollution and waste.
- structure and invest in our research and development programme so as to continually improve product characteristics, performance and environmental impact.
- replace any hazardous materials used with safer alternatives as soon as technology permits.
- develop our employees to meet the needs and expectation of all interested parties.
- provide facilities, equipment and infrastructure necessary to ensure a safe and pleasant working environment.
- prevent the risk of injuries and ill health to staff, visitors and any interested party.
- enhance the customer experience and satisfaction with every transaction.

These aims shall be achieved by the implementation of a series of documented operating procedures, to support the long term business plan; all of which shall be subjected to on-going review to confirm their continuing effectiveness and relevance to the business of The Company and to identify, for subsequent investigation and action, areas for improvement.

By requiring adherence by all employees and sub contractors to the requirements of our documented procedures, Management shall ensure that customer, regulatory and environmental requirements are determined, continually reviewed and met or exceeded.

These operating procedures have been written so as to ensure compliance with the requirements of BS EN ISO 9001 , BS EN ISO 14001 and BS EN ISO 45001 hereinafter referred to as The Standards. The use of these procedures within The Company is mandatory.



Michael Nelson
Managing Director